

INFORMATION ONLY – DOES NOT COMMUNICATE
A MODIFICATION OR SAFETY CONDITION

E4438C-12

S E R V I C E N O T E

Supersedes:

E4438C Vector Signal Generator

This service note applies only to ESG-C units that have E4400-60505 and E4400-60514 output board assemblies.

Note: If a unit has an E4400-60659 output assembly already installed. The service note does **NOT** apply.

E4438C - Output assemblies (A13) with p/n E4400-60505 and E4400-60514 are obsolete. They are replaced by the E4400-60659 assembly. Replacement of A13 requires the unit to be sent to an Agilent service center for installation.

Parts Required:

P/N	Description	Qty.
E4400-60659	A13 Output board assembly	01

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

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ADDITIONAL INFORMATION:

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Situation:

The new E4400-60659 board was developed to improve reliability of the E4400-60505 and the E4400-60514 boards. Also to address output board parts that have been discontinued.

With the migration over to the E4400-60659 board some of operational characteristics have changed from the previous assemblies. To ensure proper functionality of the E4400-60659 assembly, several calibration arrays were updated.

The new E4400-60659 assembly will not be recognized by the unit firmware if the firmware is less than C.03.73. In such cases the configuration error -617 will be displayed "Assembly not detected".

Solution/Action:

When a customer or self maintainer has a unit that requires an output board to be replaced and the unit currently has an E4400-60505 or E4400-60514 board.

Send the unit into an Agilent service center for installation of the new E4400-60659 assembly.

Firmware will be upgraded to latest released version (greater than C.03.73).

Service center will run the installation patch utility for E4400-60659.

Service center will use the latest release of E4438C TME software to perform adjustment and verification of the replaced A13 output board assembly.

If a unit has an E4400-60659 output assembly already installed. The service note does **NOT** apply.